WILD HEARTS DROP-OFF AND PICK-UP ROUTINES

CARPOOL LINE DROP-OFF 8:45-9:00 AM

- All cars will use the carpool line for drop-off and pick-up.
- All cars should enter using the driveway to the left of the building (if you are facing the building) across from Chicken Plant Rd.
- All children will be dropped off NO EARLIER THAN 8:45am and no later than 9:00am. The first car in line should stop at gravel spots near the playground area and wait for a staff member to retrieve your child from the car.
- Please DO NOT remain in the main driveway, as cars dropping off toddlers will need to pass.
- A staff member will meet your child at the car and help your child out of the car and to the playground.
- A staff member will sign your child in each morning at the time of arrival.
- Please do not use drop-off and pick-up times as a time to have a long conversation with a staff member.
  (Obviously, it is important to share information about the child's morning/sleep/eating/health, etc, but any discussion more than just a quick relay of information should be scheduled outside of school hours so that the teacher can give her full attention to the children at all times during school hours).
- Please do not park your car in the parking lot spaces during drop-off/pick-up times, it can create lots of traffic and safety issues.
- Out of respect for other parents, teachers, children and other drivers and for the safety of all involved, we ask that parents arrive on time (not early or late) for drop-off and pick-up each day.
- The entrance to the parking lot will be closed/block off 9:00AM. If you are running late for drop-off, please contact Kathryn (910)420-0355 and park at the office, where she will meet you to sign your child in and walk them to their group. Do not move or drive around cones. These are placed there for the safety of the children moving to and from the building.

CARPOOL LINE PICK-UP 12:00-12:15PM

- Parents will use the carpool line to pick-up their child beginning each day at 12:00pm and leaving no later than 12:15pm.
- Parents should follow the same location patterns for pickup as they do for drop-off (entering from left driveway and stopping at the playground. WILD HEARTS PARENTS SHOULD NOT PARK to pick up their children after school (Toddler Parents will park & walk in, so please be sure to drive slowly and carefully through the lot, if you have a toddler sibling, please pick up your older child through the carpool line first, then park and walk inside to pick up your toddler).
- Appointments for conferences should be made with your child's teacher outside of school hours if longer discussions are needed, in order to ensure children are carefully monitored during pick-up time.
- Please drive slowly and safely through the parking lot at all times and be aware of children walking from the building and other drivers in the parking lot during pick up time.
- Due to state child care mandates, early drop-offs and late pick-ups cannot be tolerated. Children must be picked up and signed-out by 12:15pm each day. Please see the handbook for our full policy.
- Families are welcome to stay and play on the playground after camp hours, but the Garden is not responsible for children's care after a child has been signed out. Families who choose to stay should follow the above routine and then park and wait until after pickup window is over to return to the playground. Parents & students staying after are responsible for cleaning up after themselves as teachers have duties to attend to immediately after sign-out.

Most of all, we ask that parents use grace, courtesy and, above all, patience during this process. Especially during the first few weeks of school when we are all getting used to a new routine. There will be children who struggle to exit their car quickly because they are entering a new environment and with that, oftentimes, comes hesitation. Practice empathy for them and for their parents who struggle to say goodbye when their child is nervous. We know there will be frustration in the beginning, we know that waiting in a car line is not fun, but it is necessary that we ensure all children are safe during this process & we need your help and your patience in order to provide that. Please trust that we have thought this out and vetted this process and it is the safest way to get everyone to and from the building. With practice, we can do this within the drop-off/pick-up window times.

Thank you!